Advocacy

Supporting you with kindness and guiding you with knowledge

LEGAL HELP

List of Alternative Resources

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TYPE OF MATTER	Where can you find out more?
I have a debt problem.	Australian Competition and Consumer Commission (ACCC) https://www.accc.gov.au/consumers/debt/disputing-a-debt https://www.accc.gov.au/consumers/debt/help-when-youre-in-debt Queensland Civil and Administrative Tribunal http://www.qcat.qld.gov.au/matter-types/debt-disputes Is there any more information about specific debts? Telecommunications Industry Ombudsman (Telecomms) http://www.tio.com.au/ Energy & Water Ombudsman Queensland (Water & Energy) https://www.ewoq.com.au/ Australian Financial Complaints Authority (issue with bank super, credit, finance, loans, insurance, investments, etc…) https://www.afca.org.au/make-a-complaint/complain
I have a rental problem.	Tenants Queensland https://tenantsqld.org.au/info-for-tenants/going-to-the-tribunal-to-solve-a-tenancy-dispute/ Residential Tenancies Authorities https://www.rta.qld.gov.au/disputes Queensland Civil and Administrative Tribunal http://www.qcat.qld.gov.au/matter-types/residential-tenancy-disputes Commissioner for Body Corporate and Community Management (for multi-unit dwellings) https://www.qld.gov.au/law/housing-and-neighbours/body-corporate/legislation-and-bccm/services/bccm

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TYPE OF MATTER	Where can you find out more?
I have a Centrelink problem.	Welfare Rights Centre Factsheets | Welfare Rights Centre Commonwealth Ombudsman http://www.ombudsman.gov.au/
I have experienced discrimination.	Australian Human Rights Commission http://www.humanrights.gov.au/ Anti-Discrimination Commission Queensland http://www.adcq.qld.gov.au/
I have experienced family or domestic violence.	Womens Support Women's Legal Service https://www.wlsq.org.au/ General Support Qld Government https://www.qld.gov.au/community/getting-support-health-social-issue/domestic-family-violence General Support & Helplines DV Connect http://www.dvconnect.org/ Indigenous Support Qld Indigenous Family Violence Legal Service http://www.qifvls.com.au/

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TYPE OF MATTER	Where can you find out more?
I have a workplace problem.	Fair Work Ombudsman (General Information) Workplace problems - Fair Work Ombudsman Queensland Government (general Information) https://www.qld.gov.au/law/your-rights/workplacerights/harassment-and-bullying Queensland Industrial Relations Commission (General Information) www.qirc.qld.gov.au/ Something specific? Unpaid Super by Employer Australian Taxation Office https://www.ato.gov.au/calculators-and-tools/report-unpaid-super-contributions-from-my-employer/ Workplace Injuries and Cover Workplace Health and Safety Electrical Safety Officer Worker' Compensation Regulator| Work Cover Queensland https://www.worksafe.qld.gov.au/
I am involved with a criminal matter.	Witness/Victim of CrimeQueensland Government https://www.qld.gov.au/law/crime-and-police/victims-and-witnesses-of-crime Legal Aid https://www.legalaid.qld.gov.au/Find-legal-information/Criminal-justice/Victims-and-witnesses-of-crime/Victims-of-crime Talking to Police Legal Aid https://www.legalaid.qld.gov.au/Find-legal-information/Criminal-justice/Police-and-your-rights/Talking-to-the-police

If your matter falls outside of any of the above, please feel free to reach out to us at advocacy@qutguild.com

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